

Method of Measurement for SQMs: Recommendations of the Measurement Work Group

Indicator	Norms and Standards	Survey	Admin Data	Item to Be developed
<i>Effectiveness Domain</i>				
Decreased substance use (reduced use/abstinence)		ü(#10)	ü	
Increased/retained employment or return to/stay in school		ü (#11)	ü	√
Increased retention in treatment (e.g., length of stay, completion/drop out rates)		Phase II	ü	
Reduced sexual (HIV) risk behaviour (e.g. improved condom use, uptake of VCT services, reductions in number of partners)		ü	ü	√
<i>Efficiency Domain</i>				
Cost effectiveness			ü	
Treatment delay		ü	ü	
Percentage of available treatment slots used			ü	
<i>Person-centred Domain</i>				
Proper assessment of client occurs (e.g., screening/assessment for mental illness and HIV/AIDS)	ü	ü	ü	√
Client participation in the development and execution of the treatment plan	ü	ü (#3,5,6)		
Treatment is personalised to fit individual client's needs	ü	ü (#3, 4,5,6)		
Client received programme with linguistically and culturally appropriate content	ü	ü (#4)		

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<i>Access Domain</i>				
Length of time from request for services to first service		ü (#1)	ü	
Affordability		ü		√
Equity- access to services is equitable for different age, race, and gender groups	ü	ü	ü	√
Access to VCT and HIV risk reduction services	ü	ü	ü	√
<i>Quality Domain</i>				
Clients' involvement with the treatment programme		ü(#3)	ü	√
Clients' perceptions of services received are positive		ü (sum of items)		√
<i>Social Connectedness Domain</i>				
		ü(#13, 14, 15, 16, 18, 19)		